

# Israel's Ministry of Welfare and Social Affairs Streamlines Public Decision-making with Team Software and ibi™



## ONE

common data language

## LESS

time spent resolving data means more time implementing public services

## FASTER

automated integration, validation, publishing

## Challenge

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To improve policy-making communication and insights, Israel's Ministry of Welfare and Social Affairs (MOLSA) wanted to create a common business language and better share data with its external users. Business units were spending too much time gathering and resolving data with municipalities, which meant less time spent on shaping policy.

MOLSA needed an easy-to-use interface that would let staff automatically integrate, validate, and publish data in well-designed, interactive reports. Another key need was providing this operational data in an offline mode for easy access and filtering.

Open APIs create mutual opportunity for both banks and fintechs—and banks have the ability to play both roles (ASPSP and TPP). Banks can give consumers new ways to use their accounts through third-party applications, creating more satisfied, loyal customers. Fintechs benefit from the ability to integrate with major banks that customers already use, which helps drive adoption and fund further investment in innovation.

## Transformation

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The Ministry turned to independent consultancy Team Software to transform its data analysis and enable improved insight-generation and policy development. Identifying ibi™ WebFOCUS® software as the right solution, the firm first mapped all of MOLSA's data sources to the platform and then designed user-friendly dashboards. The dashboards feature key WebFOCUS components like Report Caster and Analytics Anywhere Active document.

## MOLSA

Israel's Ministry of Welfare and Social Affairs (MOLSA) provides local authorities with the welfare national policy guidelines and budget for nearly 300 municipalities throughout the country.

### Partner Spotlight: Team Software

Team Software, part of the Malam-Team Group, is one of the biggest IT organizations in Israel with over 40 years of experience in business intelligence technologies. MalamTeam provides a range of services in IT and is known internationally for maintaining quality standards, customer service, and professionalism.

Learn more:  
[malamteam.com](http://malamteam.com)

MOLSA used WebFOCUS Analytics Anywhere to develop an offline interactive dashboard sent each month to each municipality. The HTML file contains both data and the UI elements, so end users need just a standard web browser to open the offline HTML file and view the data.

According to Eran Arigi, technical manager at Team Software, "ibi™ WebFOCUS® Offline Analytics Anywhere assisted our customer in creating a common business language with its external users and improved the efficiency of their daily work with trusted data."

## Benefits

Now, the ministry's IT staff can use process automation to alleviate manual tasks, speeding reporting and giving the departments a better overall experience. Additionally, the ministry and municipalities no longer have to worry about the data's validity and can focus on the topic at hand: the health and welfare of its nearly one million citizens.

With a common data language between the ministry and its external users, MOLSA can provide better services to Israel's large population. The WebFOCUS dashboard contains multiple sections for various business areas. Each tab contains several statistical tables and graphs on key KPIs, budgets, statistics, social programs, and much more. The offline dashboard allows users to easily navigate, filter data tables, export information to Excel, and create ad hoc queries.

A significant accolade, the new platform led the ministry to win the 2021 "Most Outstanding Computerization Project in Israel" award in the category of BI and Reporting from the People and Computers Group, Israel's largest media outlet for computing and technology. Looking to the future, the ministry plans to use this same award-winning technology in other business areas, so it can continue to meet the growing needs of its population.



**Global Headquarters**  
851 W Cypress Creek Rd.  
Fort Lauderdale  
FL 33309  
+1 650-846-1000 TEL  
+1 800-420-8450  
+1 650-846-1005 FAX  
[www.ibi.com](http://www.ibi.com)

ibi delivers a modern data and analytics software platform that helps organizations harness the power of data to drive informed decision making. Fuel your digital transformation with data management and business intelligence capabilities to support large-scale deployments with embedded analytics and enterprise reporting built for cloud and hybrid environments and backed by deep industry expertise.

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