

# Step into the future

## Take advantage of the new WebFOCUS® Upgrade Program

### Need more reasons to Upgrade?

- **Move to a supported release:** Move off of an unsupported version and onto the most modern version of the platform
- **Competitive advantage:** Get access to new, modern features that give your organization a competitive edge in your analytics strategy.
- **Increased collaboration:** Experience the benefits of an environment created for collaboration by way of the WebFOCUS Hub.
- **Expanded authoring capabilities:** WebFOCUS 9.3 brings significant content authoring and design benefits to the table.

### Introducing the new WebFOCUS Upgrade Program

The ibi team wants to make your upgrade experience to the latest version of WebFOCUS as seamless as possible. As such, we are thrilled to offer the new WebFOCUS Upgrade Program designed with new tools to drive your success. Upgrading your environment to the latest version of WebFOCUS is an essential step in taking your analytics strategy to the next level.

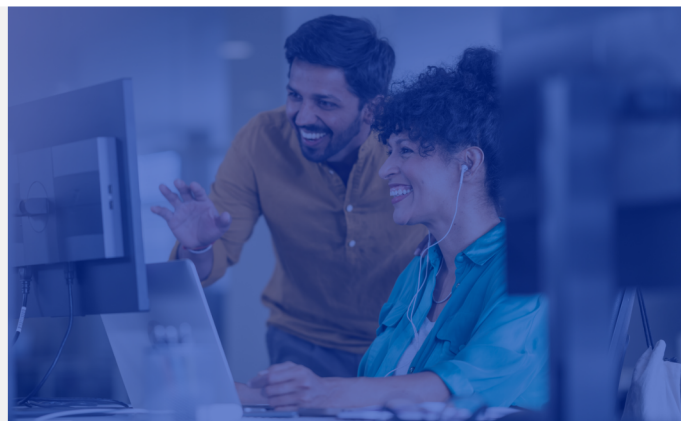
#### Get all the benefits of our first Long-Term Support Release

WebFOCUS 9.3 is our first Long-term Support Release. This guaranteed our customers 5 years of uninterrupted stability and continued investment from the time of release. For organizations currently operating on a pre-9 series WebFOCUS release, you may be on an unsupported version of WebFOCUS. If you have been waiting on planning your upgrade, now is the time to make your move.

#### Don't miss out

Additionally, if you have waited to upgrade, you are missing out on the major technological developments available in the latest versions of WebFOCUS. WebFOCUS 9.3 has so much to offer your organization—built to drive higher return on investments and expedient insights into your critical data.

*Upgrading your environment to the latest version of WebFOCUS is an essential step in taking your analytics strategy to the next level.*



**Get more information:**

Visit the [ibi.com](https://www.ibi.com) to learn more about the latest product releases and customer programs available to you.

## What are the steps involved in the WebFOCUS Upgrade Program?

1. To start your journey, file a **Support Ticket** to receive our new **Discovery Tool**.
2. Then, register for the **WebFOCUS Upgrade Program** at the [link here](#). Don't forget to include your Support Ticket number so that we can confirm you have received the Discovery Tool.
3. When you register for our program, we will reach out to you and give you instructions on how to complete the **Self-Assessment** using the output from the Discovery Tool.
4. After you have completed the Self-Assessment, you will receive your initial **upgrade complexity score** in the form of a low, medium, or high complexity ranking based on your input.
5. You will then have the opportunity to **discuss next steps**, learn how to get access to a free workshop, and get a customized recommendation for your upgrade journey.
6. Once you have upgraded your environment, enjoy the benefits of the fantastic **new features** in WebFOCUS 9.3 and reap the benefits of being on a **Long-Term Support Release**.

Learn more about **ibi™ solutions**, and how we enable the world's largest enterprises to harness the power of data to drive informed decision-making across their organizations.

[www.ibi.com](https://www.ibi.com)



**Global Headquarters**  
851 W Cypress Creek Rd.  
Fort Lauderdale  
FL 33309  
+1 650-846-1000 TEL  
+1 800-420-8450  
+1 650-846-1005 FAX  
[www.ibi.com](https://www.ibi.com)

ibi delivers a modern data and analytics software platform that helps organizations harness the power of data to drive informed decision making. Fuel your digital transformation with data management and business intelligence capabilities to support large-scale deployments with embedded analytics and enterprise reporting built for cloud and hybrid environments and backed by deep industry expertise.

© 2024 Cloud Software Group, Inc. All rights reserved. Information Builders and the Information Builders logo are trademarks or registered trademarks of Cloud Software Group, Inc. or its subsidiaries in the United States and/or other countries. All other product and company names and marks in this document are the property of their respective owners and mentioned for identification purposes only.

03Feb2025